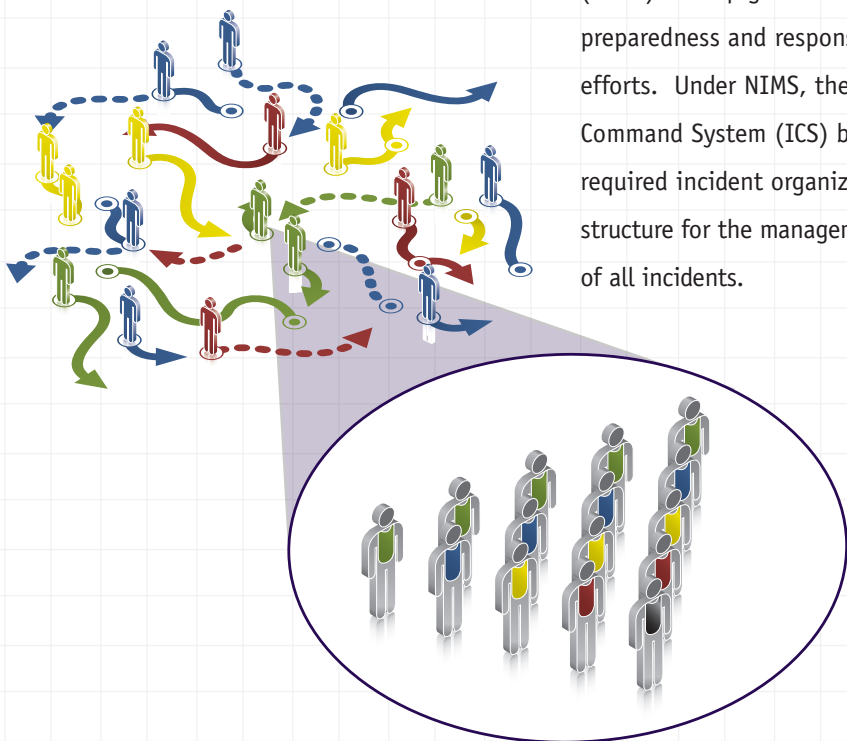


DQE Hospital Incident Command System Program

As an integral and trusted part of every community, hospitals must be prepared for emergencies that are likely to impact their area and population. They are expected to manage the facility, personnel, and resources needed during a crisis or disaster. The Department of Homeland Security established the National Incident Management System

(NIMS) to help guide national preparedness and response efforts. Under NIMS, the Incident Command System (ICS) became the required incident organizational structure for the management of all incidents.



So where does your hospital fit into this national structure?

What should your hospital do to ensure that you are prepared to manage the wide range of incidents that could impact your facility and your community? The Hospital Incident Command System (HICS) is an example of a best practice emergency management program that hospitals can employ to enhance preparedness and satisfy one of the NIMS readiness objectives.

The DQE HICS program consists of four stages that can stand alone or be combined for a complete program.

Stage 1:

- ▶ Onsite HICS Training

Stage 2:

- ▶ Online HICS Training

Stage 3:

- ▶ Onsite Hospital Command Center Training

Stage 4:

- ▶ Hospital Implementation Support Services



Ready now for what's next.™

DQE is known for comprehensive programs that bring clarity and structure to the complexities of disaster preparedness through planning, training, drills, and support. The complete DQE HICS program consists of four stages, beginning with onsite training for management team members.



Onsite HICS Training promotes hands-on learning in a classroom environment at your facility. Professional DQE instructors use their planning experience and understanding of hospitals to facilitate a decision-making oriented training that focuses on HICS fundamentals, team building, and knowledge application through tabletop exercises.



Online HICS Training makes hospital-wide staff training and skill refresher training easy, convenient, and cost-effective. DQE-on-Demand™ uses professionally produced animation to teach procedures and demonstrate skills clearly and effectively. The comprehensive HICS curriculum is available 24 hours a day, 7 days a week.



Onsite Hospital Command Center Training (HCC) provides the skills needed to set up a hospital command center and work efficiently and effectively in that environment. Professional DQE instructors combine classroom work, equipment demonstration, and tabletop exercises to prepare the incident management team members to function effectively in a command center.



Support Services help you make implementation of HICS efficient and cost-effective by organizing your HICS program facility-wide. DQE helps you develop an emergency management program, provide on-going training, and facilitate disaster exercises.

At the end of any DQE HICS program, participants will have a practical understanding of how to apply HICS in their facility, rather than just an academic overview. Skills learned during DQE HICS training courses help hospital management team members become self-sufficient decision makers during emergency and disaster events.

About DQE

Since 1990, DQE has supplied hospitals and other healthcare facilities with the training, equipment, planning, and support to manage all-hazard events. Over 500 hospitals and 10,000 healthcare workers have come to trust DQE for consistent disaster preparedness.

The DQE founding partners and consulting staff use their experience from the front line – as emergency physicians, nurses, firefighters, and emergency managers – to design and enhance systems that are appropriate and practical.



Ready now for what's next.™